

RECIPIENT SOLUTIONS MANAGERS (RSM)

Cochlear Americas has a dedicated Recipient Solutions Managers (RSM) in Los Angeles that is ready to support new recipients with personalized product education, counseling and resources to achieve your hearing goals. The RSM provides "online" sessions to support your progress and to answer your questions. You will need either a home computer, laptop or mobile device (iPhone or Android) with a camera and internet connection so that your RSM can conduct a virtual one-on-one meeting with you. The RSM is NOT able to connect your sound processors to their computers, but they can help you continue your path towards successful learning and living with your new sound processor. You can schedule an appointment with them by clicking here: www.cclr.me/RSMRita

SCAN QR CODE: www.cclr.me/RSMRita



Select a time that is convenient for you and answer a few questions to book your appointment. You will then receive an email confirming your appointment and a link that you will click on to start your session from the comfort of your home.



Hear now. And always

Pacific Neuroscience Institute | 310-829-8701

Playa Vista | 424-443-5530

Saint John's Medical Plaza | 310-829-7792

Torrance | 310-829-7792

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