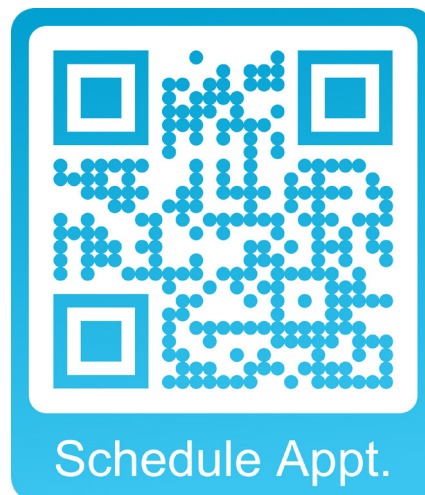


RECIPIENT SOLUTIONS MANAGERS (RSM)

Cochlear Americas has a team of individuals called Recipient Solutions Managers (RSM) that are ready to help. The RSM's are available to provide "online" sessions to support your progress and to answer your questions. You will need either a home computer, laptop or mobile device (iPhone or Android) with a camera and internet connection so that your RSM can conduct a virtual one-on-one meeting with you. This team is NOT able to connect your sound processors to their computers, but they can help you continue your path towards successful learning and living with your new sound processor. You can schedule an appointment with them by clicking here: www.cclr.me/Welcome.

SCAN QR CODE



Select a time that is convenient for you and answer a few questions to book your appointment. You will then receive an email confirming your appointment and a link that you will click on to start your session from the comfort of your home.



Hear now. And always

Pacific Neuroscience Institute | 310-829-8701

Playa Vista | 424-443-5530

Saint John's Medical Plaza | 310-829-7792

Torrance | 310-829-7792

Brentwood | 310-477-5558

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